## Growth and Decentralization in Bad Times

# Preliminary

Philippe Aghion,\* Nicholas Bloom,† Brian Lucking,† Raffaella Sadun,§ and John Van Reenen,¶
April 8, 2015

#### Abstract

Is decentralization beneficial to firm performance in "bad times"? We present a model where negative demand shocks increase the importance of rapid action, and improve the alignment of incentives of managers within firms. We test this idea exploiting the heterogeneous impact of the 2008-2009 Great Recession across industries and countries using firm-level cross-country panel data combined with our survey data on firm organization. Decentralized firms perform better than their centralized counterparts in terms of sales and TFP growth during crisis periods. Further, this correlation is stronger in environments when the congruence between principals and agents is weaker (e.g. in regions of low trust) and uncertainty is high. Finally, firms tend to decentralize more when hit by more severe crises.

JEL No. O31, O32, O33, F23

Keywords: organization, decentralization, uncertainty, growth

**Acknowledgements:** We would like to thank Erik Brynjolfsson, Bob Gibbons, John Roberts, Jean Tirole and participants in numerous seminars for helpful discussions. The Economic and Social Research Centre has helped provide financial support through the Centre for Economic Performance.

<sup>\*</sup>Harvard University, NBER and CEPR

<sup>&</sup>lt;sup>†</sup>Stanford University, Center for Economic Performance, NBER and CEPR

<sup>‡</sup>Stanford University

<sup>§</sup>Harvard University, Center for Economic Performance, CEPR and NBER

<sup>¶</sup>London School of Economics, Centre for Economic Performance, NBER and CEPR

## 1 Introduction

Although the importance of institutions for economic development and growth is now widely acknowledged<sup>1</sup>, less is known about growth and the internal organization of firms, and particularly how this depends on characteristics of the firms' country or sector. In this paper we focus on one aspect of this question, namely how crises effect the growth performance of decentralized firms. This has particular relevance following the Great Recession, which generated a debate over how best to organize a firm for recovery and survival during an extreme crisis.

One common view is that centralized firms are best equipped to survive crisis periods because of the importance of cost cutting, which is best directed from corporate headquarters as there are conflicting interests within the firm. For example, the Chief Digital Officer at Boekhandels Groep Nederland (BGN) told surveyors from the Economist Intelligence Unit (EIU): "We are absolutely centralizing our decision-making processes (...). In a recession investments and other decisions are scrutinized more carefully by senior management and greater emphasis is placed on projects that provide benefits across the enterprise rather than individual units".<sup>2</sup>

An alternative view is that recessions are periods of rapid change, and being decentralized allows the necessary flexibility to respond to uncertain business conditions. Indeed in the same EUI report Al Plamann, CEO of Unified Grocers, said "Companies have to deal with dramatically more uncertainty, complexity and ambiguity in the current recession. (...). there are many examples of dilemmas that are not easily solvable and that require constant agility. That does not come from centralization." <sup>3</sup>

Which of these two opposite views turns out to dominate in practice, and under which conditions? To answer this question, this paper takes a two step approach. First, we build a unique new panel dataset on decentralization first-measured in 2006 (before the Great Recession), firm performance before during and after the Great Recession, and measures of the recession and of

<sup>&</sup>lt;sup>1</sup>For example, Acemoglu et al (2001) and Acemoglu and Robinson (2012).

<sup>&</sup>lt;sup>2</sup>This interview with Mrs. Wouters was made in the context of a report initiated and then published in 2009 by the EIU and entitled "the intelligent enterprise: creating a culture of speedy and efficient decision-making". For further arguments in favor of centralization during recessions see http://www.cimaglobal.com/Thought-leadership/Newsletters/Regional/The-CIMA-Edge-South-Asia-and-Middle-East/20111/May-June-2011/Centralised-decentralised-and-shared-services-a-comparison/.

<sup>&</sup>lt;sup>3</sup>This interview is drawn from a report also initiated by the EIU and published in 2009, entitled "Getting ahead in a recession by making better decisions". For further arguments in support of this view view see http://iveybusinessjournal.com/topics/strategy/making-a-key-decision-in-a-downturn-go-on-the-offensive-or-be-defensive#.VCAKSvldV8E

economic uncertainty (which vary by country and industry). Second, we develop a stylized model of firm decision making with decentralization which is consistent with our basic empirical finding that recessions make decentralization more efficient; this model generates additional predictions which we also confront with data.

Thus in Section 2 we construct a firm-level cross-country panel dataset to test these predictions. Our sample comprises around 1,300 firms in ten OECD countries (France, Germany, Greece, Italy, Japan, Poland, Portugal Sweden, the UK and US) pre and post the Great Recession. We ran a decentralization survey on these firms in 2006 and have followed their progress over time. We match in detailed accounting information to construct measures of sales and productivity growth, alongside information on uncertainty and other factors.

Our first empirical finding, presented in Section 3, is that decentralization is positively correlated with sales, TFP and profit growth, particularly in times of crisis. This result is robust to using pre-recession product durability as an exogenous indicator of which sectors were likely to be hit hardest by the recession (expenditure on durables falls by much more than non-durables during recessions).

In Section 4 we build a simple model to account for this finding. The model is a modified version of the Aghion-Tirole (1997) - henceforth AT - to capture the effects of bad shocks and uncertainty on the costs and benefits of delegation. As in AT, a project needs to be chosen by a principal or his agent. The principal seeks to maximize monetary benefits whereas the agent seeks to maximize their private benefits. The probability that the profit-maximizing action be the same as the action that maximizes the agent's private benefits, which measures the degree of congruence between the principal's and the agent's preferences, is assumed to less than one.

We assume that the party in control can take action only if they are informed, and that the agent has informational advantage over the principal: namely, the agent perfectly knows the payoffs from different project choices, whereas the principal learns these payoffs with a probability which decreases with the degree of uncertainty in the sector. Thus delegating control to the agent increases the probability that a project will be implemented, however, as in AT, delegation involves the risk that the agent choose a project which is not profit-maximizing.

Our main departure from AT is the assumptions that: (i) with positive probability the firm is hit by a bad shock; (ii) conditional upon being hit by a bad shock, the firm goes under with some probability if the profit maximizing action is not taken; (iii) if the firm goes under, the principal

incurs a bankruptcy cost and the agent loses all private benefits. These assumptions imply that the actual probability that, if control is delegated to her, the agent will choose the profit-maximizing action (this we refer to as the *actual* congruence between the two parties), is higher than the probability that the profit-maximizing action is the same as the agent's preferred action (this we call the *notional* congruence between the principal and the agent).

This model indeed predicts that the higher the probability of a bad shock, the more performance-enhancing it is for the principal to delegate control to the agent. This is because the more likely the occurrence of a bad shock, the higher the actual congruence between the two parties. But in addition, the model predicts: (i) that the higher the degree of intrinsic congruence between the principal's and the agent's preferences, the lower the performance-enhancing effect of decentralization on firm performance in bad times: this is because the higher the notional congruence between the two parties, the smaller the scope for bad shocks to increase actual congruence; (ii) that the positive effect of decentralization in bad times, is higher for leveraged firms that face a bankruptcy threat; (iii) that the positive effect of decentralization in bad times, is higher in firms facing higher (aggregate) uncertainty, as uncertainty makes it harder for the principal to infer the agent's action choice from early performance signals.

In Section 5 we test these additional predictions of the model. In line with these predictions, we show that the correlation between decentralization and performance during the crisis is stronger when the congruence between principals and agents is weaker, e.g. (i) in firms where the plant manager has shorter tenure and (ii) where the level of generalized trust in the region is lower. We also find that the positive effects of decentralization is stronger if the firm faces higher aggregate uncertainty.

Our paper builds on an extensive prior literature. On the theory side, our paper relates to the literature on incomplete contracts and the internal organization of firms (see Aghion et al, 2014 for a survey). Thus AT provide a simple static framework where the optimal degree of formal or real delegation results from the trade-off between loss of control and better information under decentralization. Using that approach, Hart and Moore (2005), HM, analyze the optimal allocation of authority in multi-layer hierarchies.<sup>4</sup> More recently, Dessein (2002) analyzes how the allocation

<sup>&</sup>lt;sup>4</sup>Their model is one where, by assumption, upstream agents are less likely to have ideas (having a new idea in HM is like obtaining information in AT) due to their higher span of control. On the other hand, when they have a new idea, this idea is of higher potential value also because of their higher span. HM then show that it is optimal to have "chains of commands" whereby whenever they have an idea, upstream agents (the "generalists") have priority rights to implement the idea; only if they don't have an idea can downstream agents (the "specialists") have their say on

of control can help incorporate the agent's information into decision-making in a situation where the agent has private information. <sup>5</sup>However none of these papers endogeneizes the congruence between principals and agents by linking it to the business cycle.

Our paper also relates to the existing empirical literature on decentralization and its determinants. Rajan and Wulf (2006) document the evolution towards flatter organizations in the US between 1986 and 1999. Caroli and Van Reenen (2001) and also Bresnahan, Brynjolfsson and Hitt (2002) point at positive correlations between decentralization and both human capital and information technology. Guadalupe and Wulf (2009) argue that the Canadian-US Free Trade Agreement (FTA) in 1989 constitutes an exogenous increase in competition for US firms in the industries where tariffs were removed. Exploiting this policy experiment they find that competition is associated with delayering (increasing span for CEO) and that this is likely to also reflect increased delegation (using wage data). Bloom, Sadun and Van Reenen (2012) examine the importance of culture, finding that higher levels of trust in the region where a plant is located is associated with a significantly greater degree of decentralization. But none of these papers looks at the interplay between the decentralization of firms and macroeconomic or sectoral shocks and volatility that affect congruence between top managers and downstream agents in those firms.

Closest to our analysis is Acemoglu et al (2007), whose model assumes firms can learn about the outcome of an investment decision from observing other firms. Hence, in sectors with more heterogeneity or where the firm is closer to the performance frontier - so that learning is more limited - decision making control should be more decentralized. This prediction is confirmed in French and British firm level panel data. But again this paper does not look at the relationship between decentralization, uncertainty or cyclical variations in competitive conditions.

The remaining part of the paper is organized as follows. Section 2 presents the data and methodology. Section 3 establishes our main empirical finding that in times of crisis it is more performance-enhancing to decentralize control. Section 4 develops a theoretical model which is

which action to implement. The intuition is that although upstream agents are more unlikely to have a new idea, having priority control rights makes sure that they are in control of all the assets downstream which in turn allows them to fully realize the idea's potential. But if they fail to have a new idea, then the next downstream agents on each branch of the hierarchy should have her say if she gets an idea, and so moving down in the hierarchy.

<sup>&</sup>lt;sup>5</sup>In contrast to Aghion and Tirole (1997), there is no information acquisition effort by the agent or the principal, therefore in Dessein's model the allocation of authority is not so much a tool to motivate the agent (as in Aghion and Tirole) or give a supplier incentives to make relationship specific investments (as in Grossman and Hart, 1986). The main insight in Dessein (2002) is that in a world with asymmetric information and contractual incompleteness, the delegation of authority from a Principal to an Agent is often the best way to elicit the agent's private information.

consistent with this finding. Section 5 tests the additional predictions of the model. Section 6 concludes.

## 2 Data description and measurement

We start by describing in some detail our decentralization data since this involved an extensive new survey process. We then describe out accounting data, uncertainty proxies and measures of the severity of the Great Recession.

### 2.1 Measuring decentralization

Our measure of decentralization is obtained through an in-depth interview with a representative plant manager from a medium sized manufacturing firm, excluding those where the CEO and the plant manager is the same person (this occurred in only 4.9% of our interviews). We asked four questions on plant manager decentralization. First, we asked how much capital investment a plant manager could undertake without prior authorization from the corporate headquarters. This is a continuous variable enumerated in national currency that we convert into dollars using PPPs. We also inquired on where decisions were effectively made in three other dimensions: (a) hiring a new full-time permanent shop floor employee, (b) the introduction of a new product and (c) sales and marketing decisions. These more qualitative variables were scaled from a score of 1, defined as all decisions taken at the corporate headquarters, to a score of 5 defined as complete power ("real authority") of the plant manager. In Appendix Table A1 we detail the individual questions in the same order as they appeared in the survey.

Since the scaling may vary across all these questions, we converted the scores from the four decentralization questions to z-scores by normalizing each one to mean zero and standard deviation one. In our main econometric specifications, we take the unweighted average across all four z-scores as our primary measure of overall decentralization.

In the same survey we collected a large amount of additional data to use as controls, including management practice information following the methodology of Bloom and Van Reenen (2007) and human resource information (e.g. the proportion of the workforce with college degrees, average hours worked, and the gender and age breakdown within the firm). During the interview we also collected ownership information from the managers, which we cross-checked against external databases, particularly Bureau Van Dijk's Amadeus (see details below).

## 2.2 The survey process

To achieve unbiased survey responses to our questions we took a range of steps. First, the survey was conducted by telephone without telling the managers they were being scored on organizational or management practices. This enabled scoring to be based on the interviewer's evaluation of the firm's actual practices, rather than their aspirations, the manager's perceptions or the interviewer's impressions. To run this "blind" scoring we used open questions (i.e. "To hire a full-time permanent shop-floor worker what agreement would your plant need from corporate headquarters?"), rather than closed questions (e.g. "Can you hire workers without authority from corporate headquarters?" [yes/no]). Following the initial question the discussion would continue until the interviewer can make an accurate assessment of the firm's typical practices. For example, if the plant manager responded "It is my decision, but I need sign-off from corporate HQ," the interviewer would ask "How often would sign-off typically be given?" with the response "So far it has never been refused" scoring a 4 and the response "Typically agreed in about 80% of the case" scoring a 3.

Second, the interviewers did not know anything about the firm's financial information or performance in advance of the interview. This was achieved by selecting medium sized manufacturing firms and by providing only firm names and contact details to the interviewers (but no financial details). Consequently, the survey tool is "double blind" - managers do not know they are being scored and interviewers do not know the performance of the firm. These manufacturing firms (the median size was 270 employees) are too small to attract much coverage from the business media. All interviews were conducted in the manager's native language.

Third, each interviewer ran 85 interviews on average, allowing us to remove interviewer fixed effects from all empirical specifications. This helps to address concerns over inconsistent interpretation of categorical responses, standardizing the scoring system.

Fourth, the survey instrument was targeted at plant managers, who are typically senior enough to have an overview of organizational practices but not so senior as to be detached from day-to-day operations.

Fifth, we collected a detailed set of information on the interview process itself (number and type of prior contacts before obtaining the interviews, duration, local time-of-day, date and day-of-the week), on the manager (gender, seniority, nationality, company and job tenure, internal and external employment experience, and location), and on the interviewer (we can include individual interviewer-fixed effects, time-of-day, and subjective reliability score). These survey metrics are

used as "noise controls" to help reduce residual variation.

In analyzing organizational and management surveys across countries we also have to be extremely careful to ensure comparability of responses. One step was the team all operated from two large survey rooms in the London School of Economics (LSE). Every interviewer also had the same initial three days of interview training, which provided three "calibration" exercises, where the group would all score a role-played interview and then discuss scoring together of each question. This continued throughout the survey, with one calibration exercise every Friday afternoon as part of the weekly group training sessions. Finally, the analysts interviewed firms in multiple countries since they all spoke their native language plus English, so interviewers were able to interview firms from their own country plus the UK and US, enabling us to remove interviewer fixed effects.

Since our aim is to compare across countries, we decided to focus on the manufacturing sector where productivity is easier to measure than in the non-manufacturing sector. We also focused on medium sized firms, selecting a sample of firms with between 100 and 5,000 workers. Very small firms have little publicly available data. Very large firms are likely to be more heterogeneous across plants. We drew a sampling frame from each country to be representative of medium sized manufacturing firms and then randomly chose the order of which firms to contact (see Appendix B for details).

Each interview took on average 48 minutes and was run in the summer of 2006. We obtained a 45% response rate, which is very high for company surveys, and was achieved through several steps. First, the interview was introduced as "a piece of work" without discussion of the firm's financial position or its company accounts (we can obtain these externally). Second, the survey was ordered to lead with the least controversial questions (on shop-floor operations management), leading on to monitoring, incentives, and organizational structure. Third, interviewers' performance was monitored, as was the proportion of interviews achieved, so they were persistent in chasing firms. Fourth, the written endorsement of many official institutions helped demonstrate to managers that this was an important academic exercise with official support. Fifth, we hired high quality MBA-type students, which helped to signal to managers the high quality nature of the interview.

Finally, as a check of potential survey bias and measurement error we performed repeat interviews on 72 firms, contacting different managers in different plants at the same firm, using different interviewers. To the extent that our organizational measure is truly picking up companywide practices these two scores should be correlated, while to the extent the measure is driven by noise the measures should be independent. The correlation of the first interview against the second interviews was 0.513 (p-value of 0.000). Furthermore, there is no obvious (or statistically significant) relationship between the degree of measurement error and the decentralization score. That is to say, firms that reported very low or high decentralization scores in one plant appeared to be genuinely very centralized or decentralized in their other plants, rather than extreme draws of sampling measurement error.

### 2.3 Accounting data

We build firm level measures of sales, employment, capital and materials using accounting data extracted from Bureau Van Dijk's ORBIS. These are electronic versions of company accounts covering the population of private and publicly listed firms. In our baseline specifications we estimate in three-year growth rates. We are able to build firm level measure of sales growth for at least one year for 1,323 out of the 2,351 firms with decentralization data measures in 2006<sup>6</sup>.

Table 1 shows the basic summary statistics for the accounting data of the firms included in our sample. On average, firm level sales declined by 6% in the time period 2006-2011 for the firms included in our sample. The drop was larger in the UK (-12% on average) and smallest in Japan (+2%), as shown in Table A2 in Appendix. Table A3 reports the average sales growth across industries in the sample.

#### 2.4 Measuring the Great Recession

Our baseline measure of the intensity of impact of the Great Recession ("SHOCK") is the change in industry by country real exports derived from the UN COMTRADE database of world trade. This is an international database of six-digit product level information on all bilateral imports and exports between any given pairs of countries. We aggregate COMTRADE data from its original six-digit product level to three-digit US SIC-1987 level using the Pierce and Schott (2010) concordance. A second proxy is the change in industry by country sales derived from the aggregating firm accounts extracted from ORBIS, since ORBIS represents a close to a full coverage of the population of firms in each country (see Appendix A).<sup>7</sup>

<sup>&</sup>lt;sup>6</sup>The vast majority of non-matched firms are located in the US (348) and India (369), where it is typically harder to find high quality data for private firms.

<sup>&</sup>lt;sup>7</sup>In computing the ORBIS indices, we drop country, industry, year cells with less than 5 observations. The average number of observations with non missing sales for every country, year, sic 3 cell is 625 (median 198, standard deviation 1387).

Both real exports and industry sales experienced a slowdown in 2008 relative to 2007, and a very large decline of approximately 20% for exports and 8% for sales in 2009 relative to 2008 (see Figure 1A in Appendix for details). In the empirical analysis, we build empirical proxies for the Great Recession by averaging 2006/2007 (pre-recession) and 2008/09 (in-recession) levels and calculating the growth between the two sub-periods for each 3-digit industry by country cell. (for a total of 5641 manufacturing sectors/country cells).<sup>8</sup>

Since recessions have a greater impact on reducing the expenditure on durable versus non-durable goods (e.g. King and Rebelo, 1989), we also use an industry level measure of the average durability of the goods produced in the industry from Ramey and Nekarta (2013). As a cross-sectional measure this is simply used at the 4-digit industry level, and is a continuous measure. The discrete version is a dummy equal to 1 if the median durability in the industry is greater than one year.

Table 1 shows the basic summary statistics of these shock measures. On average, exports fell in 47% of the industries in the sample, and industry sales in 62% of them. While the average growth rate across the whole sample is -1% for real exports and -11% for sales, the data shows considerable variation both within and across countries. Table A4 in Appendix shows that the greatest falls in terms of real exports were recorded in the UK, followed by Sweden and the US. In contrast, Poland and Portugal appear to have experienced increases in exports during the same period. Table A5 reports the averages of these variables across industries. Table A6 shows the pairwise correlation among the different indices. Reassuringly, all three measures are highly correlated with each other.

### 2.5 Measuring congruence

We use several measures of congruence between the principal and agent. First, we use the tenure of the plant manager, with the idea that the congruence parameter would be on average smaller for plant managers that have a shorter tenure in the firm. Second, we can use measures of generalized trust in the region where the headquarters of the plant are located from the World Value Survey (see Bloom, Sadun and Van Reenen 2012). The idea is that congruence is likely to be higher in areas where trust is greater.

 $<sup>^8 \</sup>mathrm{We}$  obtain similar results if we restrict the sample to the US only.

## 2.6 Measuring uncertainty

To measure industry by year uncertainty we use the average stock-market volatility of all US firms in the relevant 4 digits SIC industry-year. This is the most commonly used measure of uncertainty, with our data in fact coming directly from Table 1 of Bloom, Floettoto, Jaimovich, Saporta and Terry (2014)<sup>9</sup>. Stock-market volatility captures the rate of change of future expectations of firm stock-market valuations and is theoretically grounded in a stock-volatility setting, as well as being empirically informative about firms investment and hiring behavior.

Our primary measure is based on the standard deviation of the monthly returns all CRSP firms within an industry-year so that, for example, if there are 10 firms in industry 2231 in the year 2001, our measure for that year would be the standard-deviation of their 120 monthly returns. Figure A2 in Appendix shows that this measure experienced a significant increase in the aftermath of the Great Recession, especially in 2008. In the empirical analysis we use as the main uncertainty indicator the average industry-level change of this metric between the period 2006/2007 and 2008/2009. Table A7 in Appendix reports averages of the uncertainty data at the 3 SIC digits level.

## 3 Main empirical findings

#### 3.1 An illustrative figure

Our main empirical finding is illustrated in Figure 1. This shows the average 3 year growth rate in sales, measured between 2006-2009, 2007-2010 and 2008-2011 for the firms in our dataset. These are all years covering the Great Recession.<sup>10</sup>

The sample is subdivided in four categories. First, we split firms according to whether they experienced a drop in exports in an industry by country cell in 2008/09 (the main Great Recession years) compared to 2006/07 (the latest pre-Recession years). We also do the same calculation for sales as an alternative measure of economic activity. Second, we split firms by above/below the median level of decentralization measured in 2006 (before the advent of the Great Recession).

Figure 1 shows that - not surprisingly - all four groupings of firms experienced some drop

<sup>&</sup>lt;sup>9</sup>See the survey in Bloom (2014) of this empirical uncertainty literature, including some of the earliest papers like Leahy and Whited (1996) which use firm-by-year stock-market volatility proxies.

<sup>&</sup>lt;sup>10</sup>Arguably, the recession began in 2008 and was over by 2011, so we also test the robustness of the results to dropping the 2008-2011 period. One could argue that the 2007-2010 period should also be dropped as the recession was officially over in the US in 2010. However, American output and jobs were still very depressed and in Europe (where most of our data is from) the recession remained severe due to the Eurozone crisis and tough austerity policies.

in average sales after the Great Recession. Second, the drop in sales is clearly (and significantly) larger for firms classified in industries experiencing a decline in exports (compare the two bars on the right with the two on the left). The most interesting finding, however, is that within the industries which faced the biggest negative shock (those on the right of the figure), the decline in sales was significantly larger for firms that were more centralized prior to the recession. Decentralized firms had a 8% fall in sales compared to about 12% in the centralized firms. This difference in differences coefficient is significant at the 5% level.

In what follows we investigate the robustness of this basic result to alternative measurement strategies and controls for possible unobservable factors at both the firm and industry level.

### 3.2 Baseline regression equation

Our baseline specification is:

$$\Delta \ln Y_{ijct} = \alpha DEC_{i0} + \beta (DEC_{i0} * SHOCK_{jk}) + \gamma SHOCK_{jk} + \delta x_{i0} + \theta_c + \phi_j + \tau_t + \varepsilon_{icjt}$$
 (1)

where  $\Delta \ln Y_{ijct}$  is the growth rate: the three year change in real ln(sales) for firm i in industry j in country c in end-year t (for the long differences we are using the three overlapping time periods ending in the years 2009, 2010 and 2011 as discussed above).  $DEC_{i0}$  is firm i's level of decentralization (measured in the initial year of 2006);  $SHOCK_{jk}$  is our measure of the severity of the shock of recession in the industry-country cell;  $x_{i0}$  is a set of firm level controls also measured in 2006 (such as firm size and the proportion of college-educated employees);  $\theta_c$  are country dummies,  $\phi_j$  are industry dummies,  $\tau_t$  are year dummies and  $\varepsilon_{icjt}$  and is an error term. Standard errors are clustered at the industry by country level, or just industry level depending on the variables used to proxy for the Great Recession. A key hypothesis we examine is whether  $\beta < 0$ , i.e. whether decentralized firms do better in bad times.

### 3.3 Baseline results

Column (1) of Table 2 shows the results estimating a simple specification including as a recession indicator the growth rate of exports between the 20008/2009 period and the 2006/2007 period, a full set of country, year and three digit industry dummies and interview noise controls. Firms in industries which had positive growth of exports unsurprisingly grew by more than those which did not (about 4.5%). There is also a positive and significant association between sales growth and

decentralization in 2006. Since decentralization is z-scored, its mean is zero and standard deviation one. A one standard deviation increase in our decentralization index is associated with a 0.6% increase in sales growth.

In column (2) we introduce an interaction term between decentralization and the export growth variable. The interaction term is negative and significant, which indicates that decentralized firms shrank less than their centralized counterparts when they were hit by the negative export shock during the Great Recession. Figure 2A plots the correlation between decentralization and sales growth for different values of the export growth variable using the coefficients reported in column (2) (with 95% confidence intervals). This shows that the relationship between decentralization and sales growth is positive for export growth values lower than 12%, and turns negative after this threshold. The solid line in Figure 2B shows that export growth was lower than this threshold value for a large fraction of industries (and approximately 70% of the firms in our sample) during the Great Recession. The figure also shows the distribution of export growth in the years preceding the Great Recession as a comparison (dashed line). Pre-Recession, the fraction of industries experiencing exports growth rates lower than 12% was clearly much smaller (accounting for only 20% of the firms in our sample), suggesting that for the majority of firms centralization was the optimal organizational structure before the the Great Recession.

In column (3) we continue exploring the robustness of the main result shown in column (2) by exploiting the fact that the recession measure is industry and country specific, and that we can therefore include a full set of industry by country dummies in the specification. The linear export shock is absorbed by these dummies, but we can still identify the interaction of the shock with firm decentralization. We see that, even in this demanding specification, the interaction remains negative and significant. Note, however, that the coefficient on the linear decentralization term is now insignificant which indicates that decentralized firms grew no faster or slower in those sectors that did not suffer a bad negative shock when the country by industry dummies are added to the specification. <sup>11</sup>.

The last two columns of Table 2 use the same specification as column (3) but use two alternative measures of the recession shock. In column (4) instead of defining industry-country cells according to their export performance, we use sales information for the entire ORBIS database aggregated to a three digit by industry cell. The interaction remains negative and significant.

<sup>&</sup>lt;sup>11</sup>Column (3) also includes additional firm controls dated in 2006 for robustness, but the results are unchanged when we just include the country\*industry dummies

A concern with the estimates is that the SHOCK uses information dates over the same period as the dependent variable (2008 and 2009). This raises concerns of endogeneity bias. Consequently, we consider using a measure of the durability of the products in the four-digit industry prior to the recession. We include a full set of four digit industries to absorb the linear effects in column (5). The interaction between decentralization and the SHOCK is positive and significant even when we use this more exogenous measure of the Great Recession.<sup>12</sup>

Table A8 in Appendix shows that the main results are robust to the use of discrete indicators of the Great Recession which are easy to interpret (taking value one for negative growth rates of industry exports or sales between 2006/7 and 2008/9, and for industries with average durability greater than zero years).

## 3.4 From sales growth to productivity and profit growth

The results discussed so far suggest the presence of a positive relationship between decentralization and sales growth in industries experiencing a fall in exports during the Great Recession. In this sub-section we explore whether this relationship persists even when we use a "TFP specification". Some management theories argue that firms need to centralize during crises, so tough costs controls and efficiency enhancing measures can be driven through the firm. This would imply that although decentralized firms may fare better on revenue during downturns, they will do worse on productivity.

This analysis is presented in Table 3. For comparison, we start by reporting the sales growth results on Table 1, columns (1) and (2), i.e. the specification with and without the full set of country\*industry dummies. We then continue in columns (3) and (4) by showing the same specification using as dependent variable the three years growth rate of the TFP residual (i.e. the residual of a regression of sales controlling for employment, capital and materials on the right hand side). The sample for these regressions is smaller due to missing data on some of the additional inputs needed for the production functions specification (in many countries revenues are a mandatory item on company accounts, but not other inputs such as capital are not). The coefficient on the SHOCK\*Decentralization interaction is still negative on this sub-sample with a very similar coefficient.

<sup>&</sup>lt;sup>12</sup>The specification in column (5) can be regarded as the reduced form of an IV regression where we use durability as an instrumental variable for the decline in exports - hence the positive coefficient. When we use decentralization\*durability to instrument for SHOCK\*durability in a 2SLS specification on the sample sample of column 6, we obtain a coefficient on the SHOCK\*durability dummy of 0.053, standard error 0.020. The instrument satisfies both the underidentification and the weak identification tests (F stat=21.094).

Columns (5) and (6) repeat the specifications of the first two columns but use as the dependent variable the growth of profits. The coefficients on the interaction terms remain negative and significant throughout these experiments, although the linear coefficient on decentralization is now also negative and significant.

#### 3.5 Robustness

So far we have shown evidence supportive of the fact that – consistent with the theory presented in Section 2 – more decentralized firms grew at a faster pace during the Great Recession in terms of sales and productivity. In this section we explore the robustness of this result to a series of tests related to unobserved industry and firm level heterogeneity.

We start our robustness analysis by investigating whether the SHOCK\*decentralization interaction captures some other time-invariant industry characteristics associated with the magnitude of the recession. To allay this concern, in Table 4 we examine the relationship between sales growth and the SHOCK\*decentralization interactions in a sample including years preceding the Great Recession. Finding the same results in this period would raise the concern that the SHOCK dummy could capture unobserved industry heterogeneity unrelated to the Great Recession, so we regard this as a placebo test. We look again at three year differences in growth but use the periods 2002-2005, 2003-2006, 2004-2007 and 2005-2008, all non-recession years, to define the pre-recession growth rates, and 2006-2009, 2007-2010 and 2008-2011 (as in the earlier tables) to define the post-recession years.<sup>13</sup> Column (1) shows that the SHOCK\*decentralization coefficient is actually positive, although insignificant, in the years preceding the Great Recession. Column (2) repeats the results of the specification of Table 2, column (3). Column (3) repeats the regression on the pooled pre and post crisis sample, and includes a full set of interactions with a dummy indicator taking value one for all crisis years (starting from 2006 onwards) to estimate a kind of "differences in differences in differences" specification. The coefficient on the SHOCK\*decentralization\*post 2006 interaction is -0.048, significant at the 1% level. This reassures us that the significance of the decentralization\*SHOCK interaction is not driven by other unobservable industry characteristics different from the demand shock created by the Great Recession. We repeat the same exercise for TFP and profit growth in columns (4) to (9) and find very similar results.

A similar concern is that the SHOCK\*decentralization interaction may simply be picking up

<sup>&</sup>lt;sup>13</sup>The results are similar if we omit 2005 from this analysis to avoid the inclusion of post recession years.

the relevance of other firm level characteristics different from decentralization. For these purposes, in Table 5 we augment the specification of Table 2, column (3) with interactions terms between the Great Recession indicator and a series of additional firm level controls which may be associated with a greater degree of decentralization. We start in column (2) by examining the role of the overall management quality of the firm (as measured in a separate part of the survey, see Bloom and Van Reenen 2007 for details). In columns (3) and (4) we repeat the same experiment with pre-recession size of the firm, measured in terms of full time employees, and skills (log percentage of plant employees with a college degree). Finally, in columns (5) and (6) we explore the role of firm level geographic and industry diversification, interacting the SHOCK variable, respectively, with a dummy taking value one if the firm is connected with other international subsidiaries and with a dummy taking value one of the firm reports multiple primary SIC codes in the ORBIS accounts. In all instances, these additional interaction terms are insignificant (with the exception of the SHOCK\*management interaction, which is positive and significant at the 5% level) and do not alter the overall magnitude and significance of the SHOCK\*decentralization interaction.

We also investigated whether the SHOCK measure could be reflecting other industry characteristics rather than the demand fall. In Appendix Table A9 we show that our key interaction is robust to including interactions of decentralization with a number of other industry characteristics such as asset tangibility, inventories, dependency on external finance and labor costs.

Finally, we explored whether the main results differed across subcomponents of the decentralization index. This is shown in Table 5, where we repeat the estimation using as the decentralization index a z-scored average of the two questions capturing plant manager decentralization for hiring and budgetary decisions in column (7), and for sales and marketing and product introduction in column (8). This shows that the positive effect of decentralization in a crisis is primarily driven by the latter questions, which are possibly more closely related to the ability to adapt to sudden shifts in local demand such as the ones created by the Great Recession.

# 4 A simple model

In this section we develop a simple model to rationalize the empirical finding that bad shocks make decentralization more desirable or more growth enhancing. This model embeds elements of Hart (1983) or Schmidt (1997)'s models of competition as an incentive scheme<sup>14</sup> into an Aghion-Tirole

<sup>&</sup>lt;sup>14</sup>See also Bolton-Dewatripont, 2003, Ch 13, Section 13.5.

(1997)-type framework.

#### 4.1 Basic set up

We consider a one-period model of a firm with one principal and one agent. The principal cares about the profitability of the business whereas the agent wants to maximize private benefits and is not responsive to monetary incentives. Taking an uninformed action involves potentially disastrous outcomes, thus only if at least one of the two parties is informed an action can be taken. Also, the agent obtains private benefits only if the firm remains in business.

There are  $n \geq 3$  possible actions (or projects) and at any point in time only two of them are "relevant", i.e. avoid negative payoffs to the parties. Among these two actions, one maximizes monetary profitability (or efficiency) yielding the principal utility B, the other yields the principal zero utility. The third action leads to bankruptcy, incurring the principal a cost L. The agent gains private utility of b+h if their preferred action is taken, and h otherwise as long as the firm remains in business (zero if the firm goes bankrupt).

With ex ante probability  $\alpha$  the agent's preferred action (conditional upon the firm remaining in business) will also be the action that maximizes profits (or monetary efficiency); this variable  $\alpha$  captures the *notional* degree of congruence between the principal's and the agent's preferences: if preferences coincide then the action that brings private utility b + h to the agent also yields monetary utility B to the principal. This *notional* congruence is to be distinguished from the actual congruence  $\Omega$  which factors in the agent's concern that the firm be kept in business: indeed, maintaining the firm in business guarantees the agent a private benefit at least equal to h.

**Informational assumptions:** We assume that the principal acquires information about project payoffs with probability p < 1. On the other hand, the agent is assumed to be perfectly informed about the project payoffs.

From notional to actual congruence: How do we move from notional to actual congruence? We assume that with flow probability q the firm is hit by a bad shock. Moreover, conditional upon being hit by a bad shock, the firm goes under with probability 1 if the non-profit maximizing action is taken, whereas it never goes under if the profit-maximizing action is chosen. Conditional upon a bad shock occurring, and in case the principal's and agent's preferences are not "notionally" congruent, the agent will choose the profit maximizing action, otherwise the firm goes under and they lose their private benefits. Thus, the actual congruence  $\Omega(q)$  will relate to the notional

congruence  $\alpha$  through the equation:

$$\Omega(q) = \alpha + (1 - \alpha)q,$$

where q is the probability that the firm is hit by a bad shock (or that the firm faces a threat of bankruptcy if hit by a bad shock).

#### 4.2 Solving the model

The expected utility of the principal under centralization (i.e. if the principal retains control), is equal to:

$$\Pi^c = pB$$
.

In words: with probability p < 1 the principal learns about project payoffs and thus chooses the profit-maximizing project; with probability (1 - p) the principal fails to learn the project payoffs, in which case they avoid taking any decision.

The expected utility of the principal under decentralization (i.e. if the principal delegates authority to the agent), is equal to:

$$\Pi^d = \Omega(q)B = [\alpha + (1 - \alpha)q]B,$$

as the agent will always seek to avoid bankruptcy in that case.

Letting

$$\Delta \Pi = \Pi^d - \Pi^c,$$

we then have

$$\frac{\partial \Delta \Pi}{\partial a} = (1 - \alpha)B > 0.$$

The term on the right hand side of the above equation reflects a *congruence effect*: namely, a higher probability of a bad shock helps restore congruence between the principal and the agent (i.e. it increases actual congruence of preferences between the two parties).

A second prediction is that:

$$\frac{\partial^2 \Delta \Pi}{\partial q \partial \alpha} = -B < 0,$$

thus the higher the notional congruence between the principal and the agent, the lower the positive impact of a bad shock on the profit-enhancing effect of decentralization.

A third prediction is that the higher the probability of a firm hit by a bad shock going bankrupt if the non profit-maximizing action is taken (so far we assumed this probability to be equal to one), the stronger the positive impact of a bad shock on the profit-enhancing effect of decentralization. In particular, the positive impact of a bad shock on the profit-enhancing effect of decentralization should be stronger in highly leveraged firms than in firms with no or low leverage.

### 4.3 Introducing uncertainty

This framework can also easily account for the fact that a demand shock may also affect the overall uncertainty faced by the industry. The model predicts that the performance-enhancing effect of decentralization in bad times would be stronger for firms facing higher (sectoral) uncertainty. This finding can be rationalized as follows. Suppose that the principal gets an early signal of forthcoming performance, e.g a current realization of income, and can then possibly decide to fire the agent if they think that signal is due to the agent's choosing a non-profit maximizing action. In the absence of uncertainty, the signal reveals the bad action choice perfectly. Then the agent will never choose a non-profit maximizing action, even in the absence of a bad shock. But the higher the degree of uncertainty, the more difficult it is for the principal to infer action choice from performance.

For example, suppose that current performance is given by

$$y = a + \varepsilon$$
,

where  $a \in \{a_1, a_2\}$  denotes the agent's action choice under decentralization, with  $a_1 < a_2$ , and  $\varepsilon$  is a noise uniformly distributed on the interval [-u, u].

Then suppose the agent takes the non-profit maximizing action  $a_1$ . The principal will infer the action choice from observing the signal realization

$$y = a_1 + \varepsilon$$
,

if and only if  $y \in [a_1 - u, a_2 - u)$ . The probability of the principal guessing the action choice is:

$$P(u) = \min\{\frac{a_2 - a_1}{2u}, 1\}.$$

Now suppose that the agent's preferred action (the action yielding private benefit b to her) is the non profit-maximizing action  $a_1$ . Then, anticipating the principal's signal, the agent will choose the profit-maximizing action  $a_2$  whenever

$$h \ge (b+h)(1-P(u))$$

or equivalently

$$u < A = \frac{a_2 - a_1}{2} \cdot \frac{b + h}{h}$$
.

Hence the actual congruence between the principal and the agent becomes:

$$\Omega(q, u) = \alpha + (1 - \alpha)[q + (1 - q)1_{(u < A)}]$$

where

$$1_{(u < A)} = \begin{cases} 1 \text{ if } u < A \\ 0 \text{ if } u > A \end{cases}$$

In words, the expression for actual congruence can be explained as follows: with probability  $\alpha$  the agent's preferred action is the profit-maximizing action; with probability  $(1 - \alpha)$  the agent's preferred action is the non profit-maximizing action  $a_1$ . Yet the agent will choose  $a_2$  either if the firm is hit by a bad shock, or in the absence of a bad shock if they fear that the principal will infer their action choice from observing the signal.

This immediately yields:

$$\frac{\partial \Delta \Pi}{\partial q} = \begin{cases} 0 \text{ if } u < A\\ (1 - \alpha)B \text{ if } u > A \end{cases}$$

Hence, the positive interaction between the likelihood of a bad shock as measured by q and the degree of uncertainty as measured by u. In other words, the higher the degree of uncertainty, the more positive the impact of decentralization on firm performance in bad times.

**Remark:** The direct effect of uncertainty on the profitability of decentralization will be ambiguous if the probability p that the principal learns the correct action choice under centralization, is decreasing in u. But this will not affect the result that the higher the degree of uncertainty, the more positive the impact of decentralization on firm performance in bad times.

#### 4.4 Wrapping up

Besides being consistent with our main empirical finding that in times of crisis more decentralized forms perform better, the model generates four additional predictions:

**Prediction 1:** Firms should decentralize more in times of crisis.

**Prediction 2:** The higher the notional congruence between the principal and the agent, the lower the positive impact of decentralization on firm performance in bad times.

**Prediction 3:** The positive impact of decentralization on firm performance in bad times requires some minimum leverage (so that there is a real bankruptcy risk to discipline the agent).

**Prediction 4:** The higher the degree of uncertainty, the higher the positive impact of decentralization on firm performance in bad times.

We now confront these predictions to the data.

## 5 Testing the additional predictions of the model

## 5.1 Congruence and firm level heterogeneity

In our model a recession increases actual (ex post) congruence, as the agent is more worried that indulging his private interests could lead to the firm going bankrupt. Decentralizing to the local agent (the plant manager) is therefore less costly when notional (ex ante) congruence is higher.

Table 6 confronts this prediction to the data. There, we first exploit differences in the reported tenure of the plant manager, with the idea that the congruence parameter would be on average smaller for plant managers that have a shorter tenure in the firm. Columns (2) and (3) show that the magnitude of the SHOCK\*decentralization interaction is about three times larger in plants where plant managers have been employed in the company for less than 5 years. Furthermore, we analyze whether the magnitude of the SHOCK\*decentralization interaction varies with the level of generalized trust in the region where the headquarters of the plant are located. The analysis shown in columns (4) and (5) show that the interaction is insignificant and half the size in high trust regions (i.e. those in which the level of generalized trust is higher than that of the median level of trust in the sample) relative to low trust regions.

#### 5.2 Exploring the role of uncertainty

In Table 7 we investigate the role of uncertainty, to test the idea that uncertainty particular valuable in more uncertain times when business conditions are particularly tough. Column (1) starts by reestimating our baseline results from Table 2 on the sub-sample of firms where we have uncertainty data. The basic result of the positive and significant interaction is present even on this restricted sample, although the significance of the decentralization\*SHOCK interaction drops to 10%. Column (2) includes a control for uncertainty and its interaction with the SHOCK, which is negative but statistically insignificant. This may reflect the fact that the interaction between uncertainty and the SHOCK depends upon whether uncertainty affects more the principal's or the agent's infor-

 $<sup>^{15}</sup>$ Note that the results are similar if we cut the sample using 10 years as the tenure cutoff between the two groups instead of 5 years.

mation, which in turn may vary across firms. Column (3) shows that the SHOCK\*decentralization interaction retains its magnitude and significance even when the uncertainty term is included. Column (4) contains our key triple interaction, finding that when uncertainty is high and industries are in bad times decentralized firms do significantly better, with a coefficient (standard error) of -0.809 (0.400). <sup>16</sup>

#### 5.3 Endogenizing decentralization

So far, we have implicitly assumed that decentralization is a quasi-fixed factor of the firm that is hard to change in the short-run. There is a wealth of evidence from organizational economics (e.g. Gibbons and Roberts, 2013) that it is very hard to change organizational structures rapidly. The identification strategy in this paper is that firms are initially in some equilibrium state of decentralization when the environment unexpectedly changes with the Great Recession, whose effects are felt heterogeneously across industries and countries. Firms who were decentralized should, according to our theory (and empirics), suffer less than those who were more centralized.

Nevertheless, firms do change their organizational structures over time to some degree. A natural way to think of this is that there are costs of adjustment which will mean that the initial degree of decentralization will persist, but firms will adjust somewhat in response to the shock (assuming that there is some degree of auto-correlation of business conditions). As noted in the theory section, another implication of our framework is that firms in industries hit by a negative shock should start to decentralize. To investigate this we turn to the longitudinal element of the WMS which followed firms we surveyed in 2006 through to 2010 and re-administered the survey tool.

Table 8 contains the results of the panel data exercise where the dependent variable is the change in the (z-score) of decentralization between 2006 and 2009/10. Consistent with the theory we find that places where the negative shock was greatest were significantly more likely to decentralize. Consistent with the earlier findings, we find that this effect is particularly large for the decentralization subcomponents more closely related to demand, i.e. sales and marketing and new product introductions.

<sup>&</sup>lt;sup>16</sup>We find similar results when we use the alternative measures for the severity of the SHOCK (Orbis and durability)

## 6 Conclusion

When does decentralizing power from the CEO to middle managers increase growth? We present a model where a negative demand shock will cause decentralized firms to grow faster because they have an informational advantage in moving quickly, and because the shock (through increasing bankruptcy risk) creates a tighter alignment between the Central HQ and the plant manager, reducing the agency costs for these decentralized firms.

We test this idea by examining the growth and productivity responses of a panel of 1,300 firms in 10 OECD countries after Lehman's collapse which reduced demand across industries and countries in heterogeneous ways. Using firm-level survey data we collected on decentralization in 2006, prior to the recession, we find that negative demand shocks hurt firm growth in centralized firms significantly more than in their decentralized counterparts. This is true whether we use industry by country sales or export shocks or exogenous predictors of these like product durability (exploiting the fact that the demand for durable goods fell much more during the recession than non-durables). Second, we show that the correlation between decentralization and performance during the crisis is stronger when the congruence between principals and agents is weaker, e.g. in firms where the plant manager has shorter tenure and where the level of generalized trust in the region is lower. Third, we find that the performance-enhancing effect of decentralization on firm performance in bad times, increases with the degree of uncertainty. Finally, we find that firms are more likely to decentralize in more severe crisis times.

We see our paper as a first attempt to unravel the relationship between growth and the internal organization of firms using micro data with observable measures of decentralization. Many papers have speculated on this issue without a systematic theory linked to rich survey data. There are many directions to take the research. First, we need to look at the ways in which, in the longer-run, firms change their organizational forms. For example, as the effects of the Great Recession recede, how will the growth effects and degree of decentralization change? Second, we would like to go deeper into the relation between the debt structure of companies (and so their bankruptcy risk) and the incentives for firms to change. Finally, it would be valuable to examine the macro-economic implications of our modelling framework. Do the effects we identify matter in terms of thinking about business cycles and how economies and companies can be resilient to these adverse events?

## References

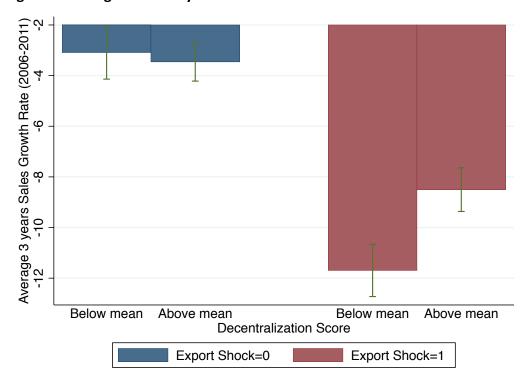
- [1] Acemoglu, D, Aghion, P, Lelarge, C, Van Reenen, J, and F. Zilibotti (2007), "Technology, Information, and the Decentralization of the Firm", Quarterly Journal of Economics, 122, 1759-1799.
- [2] Acemoglu, D., Johnson, S., and J. Robinson (2001), "The Colonial Origins of Comparative Development: An Empirical Investigation", American Economic Review, 91, 1369-1401.
- [3] Acemoglu, D., and J. Robinson (2012), Why Nations Fail, Crown Business.
- [4] Aghion, P. and J. Tirole (1997), "Formal and Real Authority in Organizations," *Journal of Political Economy*, 1–29.
- [5] Aghion, P., Bloom, N., and J. Van Reenen (2014) "Incomplete Contracts and the Internal Organization of Firms", *Journal of Law, Economics and Organization*, 30, 37-64.
- [6] Bandiera, O., Barankay, I., and I. Rasul (2007), "Incentives for Managers and Inequality Among Workers: Evidence from a Firm Level Experiment," Quarterly Journal of Economics, 122, 729–773.
- [7] Bartelsman, E.J. and M. Doms (2000), "Understanding Productivity: Lessons from Longitudinal Microdata," *Journal of Economic Literature*, 38, 569–594.
- [8] Bloom, N. (2014), "Fluctuations in Uncertainty", Journal of Economic Perspectives, 28, 153-176.
- [9] Bloom, N., Floettoto, M., Jaimovich, N., Saporta, I. and S. Terry (2014), "Really Uncertain Business Cycles", Stanford mimeo.
- [10] Bloom, N., Sadun, R., and J. Van Reenen (2012), "The Organization of Firms Across Countries", Quarterly Journal of Economics, 127, 1663-1705.
- [11] Bloom, N. and J. Van Reenen (2007), "Measuring and Explaining Management Practices Across Firms and Countries", Quarterly Journal of Economics, 122, 1341-1408.
- [12] Bolton, P., and M. Dewatripont (2005), Contract Theory, MIT Press.
- [13] Bresnahan, T.F., E. Brynjolfsson, and L.M. Hitt, "Information Technology, Workplace Organization, and the Demand for Skilled Labor: Firm-Level Evidence," *Quarterly Journal of Economics*, 2002, 117, 339–376.
- [14] Caroli, E., and J. Van Reenen (2001), "Skill Biased Organizational Change", Quarterly Journal of Economics, 116, 1449-1492.
- [15] Davis, S., Haltiwanger, J., and S. Schuh (1996), Job Creation and Destruction, MIT Press
- [16] Dessein, W (2002), "Authority and Communication in Organizations", Review of Economic Studies, 69, 811-838.
- [17] Grossman, S., and O. Hart (1986), "The Costs and Benefits of Ownership: A Theory of Vertical and Lateral Integration," *Journal of Political Economy*, 94, 691–719.
- [18] Gibbons, R., and J. Roberts (2013), Handbook of Organizational Economics, Princeton: Elsevier

- [19] Guadalupe, M. and J. Wulf (2010), "The Flattening Firm and Product Market Competition: The Effect of Trade Liberalization on Corporate Hierarchies," *American Economic Journal: Applied Economics*, 2, 105–127.
- [20] King, R. and S. Rebelo (1999), "Resuscitating Real Business Cycles", in *Handbook of Macroe-conomics*, John B. Taylor and Michael Woodford (eds.), Elsevier.
- [21] Leahy, J. and T. Whited (1996), "The Effects of Uncertainty on Investment: Some Stylized Facts", Journal of Money Credit and Banking, 28, 64-83.
- [22] Hart, O. (1983), "The Market Mechanism as an Incentive Scheme", Bell Journal of Economics, 14, 366-382.
- [23] Hart, O., and J. Moore (2005), "On the Design of Hierarchies: Coordination Versus Specialization," *Journal of Political Economy*, 113, 675-702
- [24] Pierce, J., and P. Schott (2010), "Concording US Harmonized System Codes Over Time", Mimeo, Yale University.
- [25] Ramey, V., and C. Nekarda (2013) "The cyclical behavior of the price-cost markup" UC San Diego mimeo.
- [26] Rajan, R.G. and J. Wulf (2006), "The Flattening firm: Evidence from Panel Data on the Changing Nature of Corporate Hierarchies," *Review of Economics and Statistics*, 88, 759–773.
- [27] Schmidt, K. (1997), "Managerial Incentives and Product Market Competition", Review of Economic Studies, 64, 191-213.

## 7 Appendix A: Data

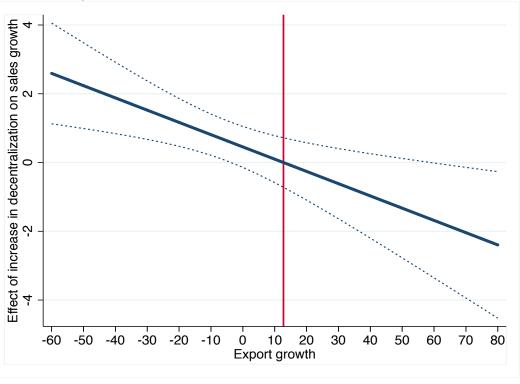
[To be completed]

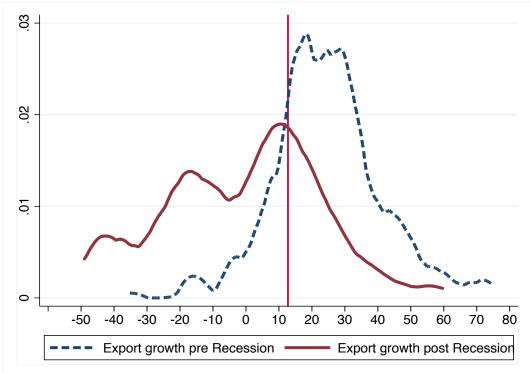
Figure 2 - Change in Sales by Shock and Decentralization



**Notes:** Each bar plots the average of the 3-year log change in sales for the firms included in the decentralization sample computed pooling data from 2006, 2007 and 2008 (5% confidence interval bands reported). The sample is subdivided in four categories. First, we split firms according to whether they experienced a drop in exports in an industry by country cell in 2008/09 (the main Great Recession years) compared to 2006/07 (the latest pre-Recession years). Second, we split firms by above/below the median level of decentralization measured in 2006 (before the advent of the Great Recession). The countries included in the sample are France, Germany, Greece, Italy, Japan, Poland, Portugal, Sweden, UK, US. Sample size (from left to right): 1); 804 obs, 310 firms 2); 1519 obs, 563 firms 3); 765 obs, 335 firms 4) 1210 obs, 507 firms.

Figure 2 - Effect of increase in decentralization on sales growth (using coefficents from Table 2, col 3)





Fraction of firms below 12% export growth before the GR=20% Fraction of firms below 12% export growth after the GR=70%

**Table 1 - Summary Statistics** 

Variable	Mean	Median	Standard	Number of
			Deviation	Observations
Sales Levels	178185.40	67350.00	475411.00	3132
Sales Growth (3 years Log change, 2006-2011, %)	-6.38	-5.79	13.30	3132
Employment (firm)	571.20	250.00	2147.31	3131
Employment (plant)	232.52	150.00	253.96	3086
% Employees with a College Degree	16.33	10.00	17.53	2867
Decentralization Score	0.01	-0.05	1.01	3132
Management Score	3.05	3.08	0.66	3132
Export shock (dummy=1 if decline in sector/country export in 08/09 relative to 06/07)	0.47	0.00	0.50	3132
Export shock (continuous, % change in sector/country export in 08/09 relative to 06/07)	-1.09	2.65	23.79	3132
Industry Output Shock (dummy=1 if decline in sector/country sales in 08/09 relative to 06/07)	0.62	1.00	0.49	3132
Industry Output Shock (continuous, % change in sector/country sales in 08/09 relative to 06/07)	-10.90	-6.90	27.80	3132
Durability (dummy=1 if median years of service of goods produced in the industry>0)	0.69	1.00	0.46	3132
Durability (continuous, median years of service of goods produced in the industry)	13.03	10.00	19.54	3132
Uncertainty - Change in standard deviation of monthly returns of CRSP firms (08/09 relative to 06/07)	0.08	0.07	0.05	3089

Table 2 - Decentralization and Sales Growth - Main Results

	(1)	(2)	(3)	(4)	(5)
Dependent Variable: Sales Growth (3 years DHS change)	)				
Decentralization	0.620**	0.525*	0.118	-0.532	-0.437
	(0.302)	(0.300)	(0.416)	(0.455)	(0.541)
EXPORT Growth	0.045*	0.039			
	(0.024)	(0.024)			
Decentralization*EXPORT Growth		-0.035***	-0.037**		
		(0.012)	(0.017)		
Decentralization*SALES Growth				-0.054***	
				(0.012)	
Decentralization*DURABILITY					0.511***
					(0.185)
R-squared	0.227	0.230	0.311	0.314	0.254
Observations	3132	3132	3132	3132	3132
Number of firms	1323	1323	1323	1323	1323
Controls					
Country	у	у	У	У	у
Year	у	у	У	У	у
Noise	у	у	У	У	у
Industry (SIC3)	у	у			
Log firm and plant employment			У	у	у
Skills			y	y	y
Industry (SIC3) by Country			y	y	-
Industry (SIC4)				·	у
Cluster	SIC3*Cty	SIC3*Cty	SIC3*Cty	SIC3*Cty	SIC4

**Notes:** \*significant at 10%; \*\*\* significant at 5%; \*\*\* significant at 1%. All columns estimated by OLS. Standard errors under coefficient are clustered at the country/industry (SIC3) level in all columns, except for column (6), clustered by SIC4. The dependent variable in all columns is the three years log growth rate of firm sales measured in 2006, 2007 and 2008. The variable "Decentralization" is the z-scored average of four different z-scored measures of plant manager autonomy in a) hiring; b) capital investiments; c) product introduction; d) marketing and sales decisions, all measured in 2006. The sample includes only firms in which the plant manager is not the CEO of the firm, and is within 4 hierarchical levels from the CEO. The variable "EXPORT Growth is the log change in exports in the SIC3 industry 2008/09 (the main Great Recession years) compared to 2006/07 (the latest pre-Recession years). The variable "SALES Growth" is the log change in sales in the SIC3 industry 2008/09 compared to 2006/07. The variable "DURABILITY" is the log of the average durability of the goods produced in the SIC4 industry. Firm and plant employment are measured in 2006. Skills is the log of % of firm employees with a college degree measured in 2006. Noise controls include: the tenure of the plant manager in the company, the hierarchical seniority of the plant manager, analyst dummies, an interview reliability score assigned by the interviewer at the end of the interview, dummies for the day of the week in which the interview was conducted, the duration of the interview.

**Table 3 - Decentralization and Other Outcomes** 

	(1)	(2)	(3)	(4)	(5)	(6)
Dependent Variable	Sales Growth	n (3 years log	TFP Growth	(3 years log	Profit Growt	h (3 years log
	cha	nge)	cha	nge)	cha	nge)
Decentralization	0.525*	0.118	-0.240	-0.212	-0.775***	-0.656*
	(0.300)	(0.416)	(0.241)	(0.357)	(0.277)	(0.359)
<b>EXPORT Growth</b>	0.039		0.010		0.025	
	(0.024)		(0.016)		(0.021)	
Decentralization*EXPORT Growth	-0.035***	-0.037**	-0.036***	-0.026**	-0.047***	-0.019**
	(0.012)	(0.017)	(0.009)	(0.012)	(0.009)	(0.010)
R-squared	0.230	0.311	0.151	0.199	0.079	0.168
Observations	3132	3132	2820	2820	2901	2901
Number of firms	1323	1323	1204	1204	1255	1255
Controls						
Country	У	у	у	У	у	У
Year	У	у	У	У	у	У
Noise	У	у	у	У	у	У
Industry (SIC3)	У		У		у	
Industry (SIC3) by Country		у		У		У
Skills		У		У		У
Log firm and plant employment		У		У		У
Cluster	SIC3*Cty	SIC3*Cty	SIC3*Cty	SIC3*Cty	SIC3*Cty	SIC3*Cty

Notes: \*significant at 10%; \*\* significant at 5%; \*\*\* significant at 1%. All columns estimated by OLS. Standard errors under coefficient are clustered at the country/industry (SIC3) level in all columns. The dependent variable in columns 1 and 2 is the three years log growth rate of firm sales measured in 2006, 2007 and 2008. The dependent variable in columns 3 and 4 is the three years log growth rate of firm TFP measured in 2006, 2007 and 2008 (TFP obtained by regressing the 3 years log growth in sales againts the 3 years log growth in capital, employment and materials). The dependent variable in columns 5-6 is the three years log growth rate of firm profits measured in 2006, 2007 and 2008. The variable "Decentralization" is the z-scored average of four different z-scored measures of plant manager autonomy in a) hiring; b) capital investiments; c) product introduction; d) marketing and sales decisions, all measured in 2006. The sample includes only firms in which the plant manager is not the CEO of the firm, and is within 4 hierarchical levels from the CEO. The variable "EXPORT Growth" is the log change in exports in the SIC3 industry 2008/09 (the main Great Recession years) compared to 2006/07 (the latest pre-Recession years). Firm and plant employment are measured in 2006. Skills is the log of % of firm employees with a college degree measured in 2006. Noise controls include: the tenure of the plant manager in the company, the hierarchical seniority of the plant manager, analyst dummies, an interview reliability score assigned by the interviewer at the end of the interview, dummies for the day of the week in which the interview was conducted, the duration of the interview.

Table 4 - Decentralization and Sales Growth - Placebo

	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
Dependent Variable	Sales Gro	wth (3 years lo	g change)	TFP Grov	wth (3 years log	change)	Profit Gro	owth (3 years lo	g change)
Sample	Year<=2005	Year>=2006	All	Year<=2005	Year>=2006	All	Year<=2005	Year>=2006	All
Decentralization	0.260	0.118	0.479	-0.148	-0.228	0.290	0.763**	-0.656*	0.632**
	(0.330)	(0.416)	(0.304)	(0.300)	(0.358)	(0.255)	(0.387)	(0.359)	(0.309)
Decentralization*EXPORT Growth	0.014	-0.037**	0.012	0.012	-0.025**	0.017	-0.003	-0.019**	0.008
	(0.016)	(0.017)	(0.015)	(0.014)	(0.012)	(0.012)	(0.015)	(0.010)	(0.013)
POST			-26.163***			-7.843**			-9.131
			(3.421)			(3.236)			(6.135)
POST*EXPORT Growth			0.063***			0.040**			0.024
			(0.022)			(0.018)			(0.019)
POST*Decentralization			-0.525			-0.837**			-1.159***
			(0.421)			(0.343)			(0.418)
POST*EXPORT Growth*Decentralization			-0.048***			-0.044***			-0.046***
			(0.018)			(0.015)			(0.017)
R-squared	0.279	0.311	0.451	0.194	0.199	0.111	0.123	0.168	0.074
Observations	3648	3132	6780	3249	2820	6069	3344	2901	6245
Number of firms	1070	1323	1323	986	1204	1204	1001	1255	1255
Controls									
Country	y	у	у	у	у	у	у	у	у
Year	y	у	у	у	у	у	у	у	у
Industry by Country (SIC3)	у	у	у	у	у	у	у	У	У
Log firm and plant employment	y	y	у	y	y	у	y	у	y
Skills	y	y	y	y	y	y	y	y	y
Noise	y	у	у	у	y	У	y	у	у
Cluster	SIC3*Cty	SIC3*Cty	SIC3*Cty	SIC3*Cty	SIC3*Cty	SIC3*Cty	SIC3*Cty	SIC3*Cty	SIC3*Cty

**Notes:** \*significant at 10%; \*\* significant at 5%; \*\*\* significant at 1%. All columns estimated by OLS. Standard errors under coefficient are clustered at the country/industry (SIC3) level in all columns. The dependent variable in all columns is the three years growth rate of firm sales measured in 2002, 2003, 2004 and 2005 in columns 1, 4 and 7 and in 2006, 2007 and 2008 in columns 2, 5 and 8. Column 3, 6 and 9 poos data across all years. The variable "Decentralization" is the z-scored average of four different z-scored measures of plant manager autonomy in a) hiring; b) capital investiments; c) product introduction; d) marketing and sales decisions, all measured in 2006. The sample includes only firms in which the plant manager is not the CEO of the firm, and is within 4 hierarchical levels from the CEO. The variable "EXPORT Growth" is is the log change in exports in the SIC3 industry/country cell in 2008/09 (the main Great Recession years) compared to 2006/07 (the latest pre-Recession years). The variable "POST" is a dummy taking value 1 in all years after 2006 included. Firm and plant employment are measured in 2006. Skills is the log of % of firm employees with a college degree. Noise controls include: the tenure of the plant manager in the company, the hierarchical seniority of the plant manager, analyst dummies, an interview reliability score assigned by the interviewer at the end of the interview, dummies for the day of the week in which the interview was conducted, the duration of the interview.

Table 5 - Decentralization and Sales Growth - Robustness

Decentralization	Table 5 - Decentralization and Sales Growth - Robustness								
Decentralization		(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
Control   Cont	Dependent Variable: Sales Growth (3 years log change)								
Control   Cont									
Decentalization *EXPORT Growth	Decentralization		0.001	0.129	0.083				
Management			(0.422)	(0.415)	(0.412)	(0.419)	(0.413)		
Management	Decentralization*EXPORT Growth	-0.037**	-0.043**	-0.038**	-0.036**	-0.038**	-0.037**		
Co.70   Co.7		(0.017)	(0.017)	(0.017)	(0.017)	(0.018)	(0.017)		
Management*EXPORT Growth	Management		0.996						
Control   Cont									
Log(% employees)*EXPORT Growth	Management*EXPORT Growth		0.049**						
Log(% employees with a college degree)*EXPORT Growth  MNE  MNE  MNE*EXPORT Growth  Diversified (multiple primary SIC codes)  Diversified (multiple primary SIC codes)  Diversified **EXPORT Growth  Decentralization - Hiring & Budget  Decentralization - Sales and Marketing & Product  Introduction  Decentralization - Sales and Marketing & Product  Decentr			(0.022)						
Log(% employees with a college degree) *EXPORT Growth  MNE* MNE* MNE*EXPORT Growth  Diversified (multiple primary SIC codes)  Diversified *EXPORT Growth  Diversified *EXP	Log(employees)*EXPORT Growth								
MNE				(0.835)					
MNE **EXPORT Growth    1.241	Log(% employees with a college degree)*EXPORT Growth								
MNE*EXPORT Growth    1.241					(0.040)				
1.241   1.899*   1.	MNE								
Control   Cont									
1.899*   (0.992)	MNE*EXPORT Growth								
Diversified*EXPORT Growth						(1.706)			
Diversified	Diversified (multiple primary SIC codes)								
Decentralization - Hiring & Budget *EXPORT Growth									
Decentralization - Hiring & Budget	Diversified*EXPORT Growth								
Country   Coun							(1.899)		
Decentralization - Hiring & Budget *EXPORT Growth   -0.005	Decentralization - Hiring & Budget								
Country   Coun	D								
Decentralization - Sales and Marketing & Product   Introduction	Decentralization - Hiring & Budget *EXPORT Growth								
Decentralization - Sales and Marketing & Product	December limiting Color and Manufaction C December							(0.017)	
Control   Cont									0.014
Decentralization - Sales and Marketing & Product   Introduction*EXPORT Growth   -0.044***   -0.046**   -0.046**   -0.046**   -0.048**   -0.047**   -0.032**   -0.032**   -0.032**   -0.040**   -0.044**   -0.046**   -0	introduction								
Controls	Decentralization Cales and Marketing & Brodust								(0.382)
Country   Country   Country (SIC3)   Country (SIC3)   Country   Country (SIC3)   Country   Country (SIC3)   Country (Country (SIC3)   Country (SIC3)   Country (SIC3)   Country (SIC3)   Country (Country (SIC3)   Country (SIC3)	——————————————————————————————————————								0.044***
Log(% employees with a college degree)         0.460         0.430         0.447         0.508         0.535         0.456         0.448         0.473           Log(employees)         (0.332)         (0.328)         (0.328)         (0.339)         (0.341)         (0.332)         (0.329)         (0.340)           Log(employees)         -0.224         -0.322         0.388         -0.245         -0.154         -0.192         -0.221         -0.212           (0.488)         (0.475)         (0.578)         (0.489)         (0.493)         (0.490)         (0.502)         (0.486)           R-squared         0.311         0.313         0.311         0.312         0.312         0.311         0.308         0.312           Observations         3132	IIII Oddelion Export Glowth								
(0.332) (0.328) (0.328) (0.339) (0.341) (0.332) (0.329) (0.340) (0.340) (0.360) (0.480) (0.480) (0.480) (0.490) (0.502) (0.486) (0.480) (0.480) (0.490) (0.502) (0.486) (0.480) (0.480) (0.480) (0.480) (0.480) (0.480) (0.480) (0.480) (0.480) (0.480) (0.490) (0.502) (0.486) (0.480) (0.480) (0.480) (0.480) (0.480) (0.480) (0.480) (0.480) (0.480) (0.480) (0.490) (0.502) (0.486) (0.480) (0.480) (0.480) (0.480) (0.480) (0.490) (0.502) (0.486) (0.480) (0.480) (0.490) (0.502) (0.486) (0.480) (0.490) (0.502) (0.486) (0.480) (0.490) (0.490) (0.502) (0.486) (0.480) (0.490) (0.490) (0.502) (0.486) (0.480) (0.490) (0.490) (0.502) (0.486) (0.480) (0.490) (0.490) (0.502) (0.486) (0.480) (0.490) (0.490) (0.502) (0.486) (0.480) (0.490) (0.490) (0.502) (0.486) (0.480) (0.490) (0.490) (0.502) (0.486) (0.480) (0.490) (0.490) (0.502) (0.486) (0.480) (0.490) (0.490) (0.502) (0.486) (0.480) (0.490) (0.490) (0.502) (0.486) (0.480) (0.490) (0.490) (0.502) (0.486) (0.490) (0.490) (0.502) (0.486) (0.490) (0.490) (0.502) (0.486) (0.490) (0.490) (0.502) (0.486) (0.490) (0.490) (0.502) (0.486) (0.490) (0.490) (0.490) (0.502) (0.486) (0.490) (0.490) (0.490) (0.490) (0.502) (0.486) (0.490) (0.490) (0.490) (0.490) (0.502) (0.486) (0.490	Log/% ampleyees with a college degree)	0.460	0.430	0.447	0.508	0.525	0.456	0.449	
Log(employees)         -0.224         -0.322         0.388         -0.245         -0.154         -0.192         -0.221         -0.212           (0.488)         (0.475)         (0.578)         (0.489)         (0.493)         (0.490)         (0.502)         (0.486)           R-squared         0.311         0.313         0.311         0.312         0.312         0.311         0.308         0.312           Observations         3132	Log(// employees with a conege degree/								
(0.488) (0.475) (0.578) (0.489) (0.493) (0.490) (0.502) (0.486)  R-squared (0.311 0.313 0.311 0.312 0.312 0.311 0.308 0.312  Observations (3132 3132 3132 3132 3132 3132 3132 313	Log(employees)								
R-squared     0.311     0.313     0.311     0.312     0.312     0.312     0.311     0.308     0.312       Observations     3132	Log(cmployees)								
Observations         3132	R-squared								
Number of firms         1323	•								
Controls         y<									
Country y y y y y y y y Y Y Y Y Y Y Y Y Y Y Y		1020	1323	1020	1010	1020	1020	1020	1323
Year y y y y y y y y y y y y y y y y y y y		v	v	v	v	v	v	v	v
Industry by Country (SIC3) y y y y y y	Year								
	Industry by Country (SIC3)	-	-				-	-	-
Log firm and plant employment y y y y y y y y	Log firm and plant employment		-					-	
• • • • • • • • • • • • • • • • • • • •	Noise	-	-	-	-	-	-	-	-
	Skills								
		-	•			-	-	•	-
Cluster SIC3*Cty SIC3	Cluster	•							

Notes: \*significant at 10%; \*\* significant at 5%; \*\*\* significant at 1%. All columns estimated by OLS. Standard errors under coefficient are clustered at the country/industry (SIC3) level in all columns. The dependent variable in all columns is the three years log growth rate of firm sales measured in 2006, 2007 and 2008. The variable "Decentralization" is the z-scored average of four different z-scored measures of plant manager autonomy in a) hiring; b) capital investiments; c) product introduction; d) marketing and sales decisions, all measured in 2006. The sample includes only firms in which the plant manager is not the CEO of the firm, and is within 4 hierarchical levels from the CEO. The variable "EXPORT Growth" is is the log change in exports in the SIC3 industry/country cell in 2008/09 (the main Great Recession years) compared to 2006/07 (the latest pre-Recession years). Firm and plant employment are measured in 2006. Skills is the log of % of firm employees with a college degree. Management is the z-scored average across 18 z-scored management questions (see Bloom and Van Reenen 2007 for details). MNE is a dummy taking values one if the firm belongs to a foreign or domestic multinational. Diversified is a dummy taking value one if the firm has multiple primary SIC4 codes. Noise controls include: the tenure of the plant manager in the company, the hierarchical seniority of the plant manager, analyst dummies, an interview reliability score assigned by the interviewer at the end of the interview, dummies for the day of the week in which the interview was conducted, the duration of the interview.

Table 6 - Decentralization and Sales Growth - Within Sample Heterogeneity

	(1)	(2)	(3)	(4)	(5)
Dependent Variable: Sales Growth (3 years log change)					
	Baseline	Plant	Plant	High Trust	Low Trust
		Manager	Manager		
		Tenure>=5	Tenure<5		
		years	years		
Decentralization	0.118	0.365	-1.269	1.157*	-0.187
	(0.416)	(0.506)	(1.010)	(0.682)	(0.609)
Decentralization*EXPORT Growth	-0.037**	-0.043**	-0.128**	0.016	-0.059**
	(0.017)	(0.017)	(0.055)	(0.029)	(0.029)
R-squared	0.311	0.322	0.473	0.399	0.424
Observations	3132	2364	760	1547	1351
Number of firms	1323	1003	318	606	542
Controls					
Test Decentralization*Export Growth equal across samples (p-value	e)	0.1	L <b>05</b>	0.0	066
Country	у	У	У	у	У
Year	у	У	У	у	У
Industry by Country (SIC3)	у	У	У	у	У
Log firm and plant employment	у	У	У	У	у
Noise	у	У	У	у	У
Skills	У	у	у	у	у
Cluster	SIC3*Cty	SIC3*Cty	SIC3*Cty	SIC3*Cty	SIC3*Cty

**Notes:** \*significant at 10%; \*\* significant at 5%; \*\*\* significant at 1%. All columns estimated by OLS. Standard errors under coefficient are clustered at the country/industry (SIC3) level in all columns. The dependent variable in all columns is the three years log growth rate of firm sales measured in 2006, 2007 and 2008. The variable "Decentralization" is the z-scored average of four different z-scored measures of plant manager autonomy in a) hiring; b) capital investiments; c) product introduction; d) marketing and sales decisions, all measured in 2006. The sample includes only firms in which the plant manager is not the CEO of the firm, and is within 4 hierarchical levels from the CEO. The variable "EXPORT Growth" is the log change in exports in the SIC3 industry 2008/09 (the main Great Recession years) compared to 2006/07 (the latest pre-Recession years). Firm and plant employment are measured in 2006. Skills is the log of % of firm employees with a college degree. Noise controls include: the tenure of the plant manager in the company, the hierarchical seniority of the plant manager, an interview reliability score assigned by the interviewer at the end of the interview, dummies for the day of the week in which the interview was conducted, the duration of the interview.

Table 7 - Decentralization, Sales Growth and Uncertainty

	(1)	(2)	(3)	(4)
Dependent Variable: Sales Growth (3 years log change)				
Decentralization	0.362	0.539	0.485	0.393
	(0.474)	(0.818)	(0.819)	(0.773)
Decentralization*EXPORT Growth	-0.038*		-0.038*	0.028
	(0.022)		(0.022)	(0.037)
Uncertainty	, ,	-11.240	-10.394	-1.291
•		(21.784)	(20.677)	(17.898)
Uncertainty*Decentralization		-0.267	-1.991	-1.895
•		(9.896)	(9.720)	(9.062)
Uncertainty*EXPORT Growth			. ,	0.466
•				(0.582)
Uncertainty*Decentralization*EXPORT Growth				-0.809**
·				(0.400)
R-squared	0.322	0.319	0.321	0.324
Observations	2450	2450	2450	2450
Number of firms	1041	1041	1041	1041
Controls				
Country	у	у	у	у
Year	y	y	y	y
Industry by Country (SIC3)	y	y	y	у
Industry (SIC4)				
Log firm and plant employment	у	у	у	у
Skills	y	y	y	y
Noise	y	y	У	у
Cluster	SIC3*Cty	SIC3*Cty	SIC3*Cty	SIC3*Cty

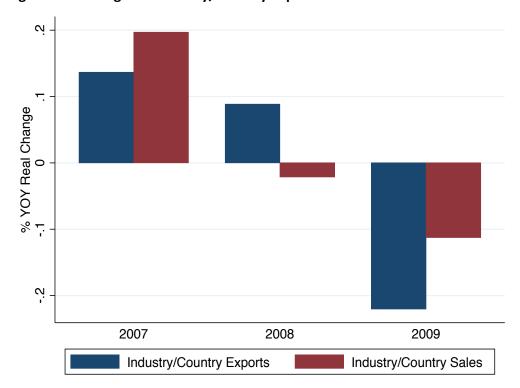
**Notes:** \*significant at 10%; \*\* significant at 5%; \*\*\* significant at 1%. All columns estimated by OLS. Standard errors under coefficient are clustered at the country/industry (SIC3) level in all columns, except for column (6), clustered by SIC4. The dependent variable in all columns is the three years log growth rate of firm sales measured in 2006, 2007 and 2008. The variable "Decentralization" is the z-scored average of four different z-scored measures of plant manager autonomy in a) hiring; b) capital investiments; c) product introduction; d) marketing and sales decisions, all measured in 2006. The sample includes only firms in which the plant manager is not the CEO of the firm, and is within 4 hierarchical levels from the CEO. The variable "SHOCK" is the log change in exports (cols 1-4) and sales (col 5) in the SIC3 industry 2008/09 (the main Great Recession years) compared to 2006/07 (the latest pre-Recession years). In col 6 the variable "SHOCK" is the log of the average durability of the goods produced in the SIC4 industry. Firm and plant employment are measured in 2006. Uncertainty is the change in industry (SIC4) average of the standard deviation of the monthly returns all CRSP firms within an industry between 2006/07 and 2008/09. Employment is the number of firm and plant level employees measured in 2006. Skills is the log of % of firm employees with a college degree measured in 2006. Noise controls include: the tenure of the plant manager in the company, the hierarchical seniority of the plant manager, analyst dummies, an interview reliability score assigned by the interviewer at the end of the interview, dummies for the day of the week in which the interview was conducted, the duration of the interview.

**Table 8 - Changes in Decentralization** 

	(1)	(2)	(3)
Devendent Verieble	_	e in Decentra	
Dependent Variable	(20	06 to 2009/2	-
		Hiring &	Sales and Marketing & Product
Decentralization questions	All	Budget	Introduction
<b>EXPORT Growth</b>	-0.018**	-0.008	-0.019**
R-squared	(0.008) 0.611	(0.009) 0.534	(0.009) 0.541
N N	88	88	88
Controls			
Country	У	У	У
Year	У	У	У
Industry (SIC2)	У	У	У
Log firm and plant employment	У	У	У
Skills	У	У	У
Noise	У	У	У
Cluster	SIC3*Cty	SIC3*Cty	SIC3*Cty

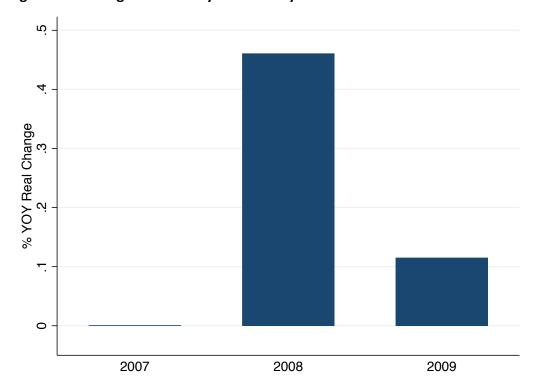
Notes: \*significant at 10%; \*\* significant at 5%; \*\*\* significant at 1%. All columns estimated by OLS. Standard errors under coefficient are clustered at the country/industry (SIC3) level in all columns. The dependent variable in all columns is the change in z-scored decentralization between 2006 and 2009/2010. The variable "Decentralization (2006)" is the z-scored average of four different z-scored measures of plant manager autonomy in a) hiring; b) capital investiments; c) product introduction; d) marketing and sales decisions, all measured in 2006. The sample includes only firms in which the plant manager is not the CEO of the firm, and is within 4 hierarchical levels from the CEO in both years in which the decentralization score is computed. The variable "EXPORT Growth is the log change in exports in the SIC3 industry 2008/09 (the main Great Recession years) compared to 2006/07 (the latest pre-Recession years). The variable "SALES Growth" is the log change in sales in the SIC3 industry 2008/09 compared to 2006/07. The variable "DURABILITY" is the log of the average durability of the goods produced in the SIC4 industry. Employment is the number of firm and plant level employees measured in 2006. Skills is the log of % of firm employees with a college degree measured in 2006. We also control for the initial level of decentralization in 2006. Noise controls include: the tenure of the plant manager in the company, the hierarchical seniority of the plant manager, analyst dummies, an interview reliability score assigned by the interviewer at the end of the interview, dummies for the day of the week in which the interview was conducted, the duration of the interview.

Figure A1 - Changes in Industry/Country Exports and Sales before and after the Great Recession



**Notes:** Each bar plots the yearly log change in real industry exports (left bar) and sales (right bar) between 2006 and 2009. Manufacturing only. Exports data calculated from country/industry (SIC3) aggregates built from product level data in COMTRADE. Sales data calculated using country/industry (SIC3) aggregates built from firm level data in ORBIS. The countries included in the sample are France, Germany, Greece, Italy, Japan, Poland, Portugal, Sweden, UK, US.

Figure A2 - Changes in Industry Uncertainty before and after the Great Recession (CRISP data



**Notes:** Each bar plots the yearly log change in the average stock-market volatility of all US firms. The uncertainty measure is calculated from industry (SIC4) averages of the standard deviation of the monthly returns all CRSP firms within an industry-year. Manufacturing only.

#### Table A1 - Decentralization questions

For Questions D1, D3, and D4 any score can be given, but the scoring guide is only provided for scores of 1, 3, and 5.

Question D1: "To hire a FULL-TIME PERMANENT SHOPFLOOR worker what agreement would your plant need from CHQ (Central Head Quarters)?"

Probe until you can accurately score the question—for example if they say "It is my decision, but I need sign-off from corporate HQ." ask "How often would sign-off be given?"

Score 1 Score 3 Score 5

Requires sign-off from CHQ based on the business

No authority—even for replacement hires case. Typically agreed (i.e. about 80% or 90% of

case. Typically agreed (i.e. about 80% or 90% of Complete authority—it is my decision entirely

the time)

Question D2: "What is the largest CAPITAL INVESTMENT your plant could make without prior authorization from CHQ?"

Scoring grid:

Notes: (a) Ignore form-filling

(b) Please cross check any zero response by asking "What about buying a new computer—would that be possible?" and then probe....

(c) Challenge any very large numbers (e.g. >5\%m in US) by asking "To confirm your plant could spend \$X on a new piece of equipment without prior clearance from CHQ?"

(d) Use the national currency and do not omit zeros (i.e. for a U.S. firm twenty thousand dollars would be 20000).

Question D3: "Where are decisions taken on new product introductions—at the plant, at the CHQ or both"?

Probe until you can accurately score the question—for example if they say "It is complex, we both play a role," ask "Could you talk me through the process for a recent product innovation?"

Score 1 Score 3 Score 5

Scoring grid:

All new product introduction decisions are taken at the CHQ

New product introductions are jointly determined at the CHQ

by the plant and CHQ

the plant level

Question D4: "How much of sales and marketing is carried out at the plant level (rather than at the CHQ)"?

Probe until you can accurately score the question. Also take an average score for sales and marketing if they are taken at different levels.

Score 1 Score 3 Score 5

Scoring grid: None—sales and marketing is all run by CHQ
Sales and marketing decisions are split between the plant and CHQ
The plant runs all sales and marketing

Question D5: "Is the CHQ on the site being interviewed"?

Notes: The electronic survey, training materials and survey video footage are available on www.worldmanagementsurvey.com

Table A2 - Sales Growth (3 years Log change, 2006-2011) across countries

	<u> </u>	0 0 /	-	
Country	Mean	Median	Standard	Number of
			Deviation	Observations
France	-4.81	-5.40	12.50	219
Germany	-3.18	-4.44	12.30	380
Greece	-6.93	-6.66	13.41	297
Italy	-5.21	-4.98	12.50	127
Japan	1.75	3.67	9.43	191
Poland	-4.42	-4.81	14.67	285
Portugal	-3.83	-3.66	13.11	209
Sweden	-4.89	-3.83	11.42	384
UK	-11.44	-11.16	12.91	972
United State	-3.99	-2.77	16.24	68
Total	-6.38	-5.79	13.30	3132

**Notes:** The table reports the summary statistics of the 3 years firm level sales growth for the firm included in the main regression analysis broken down by country of firm location.

Table A3 - Sales Growth (3 years Log change, 2006-2011) top and bottom5 industries

Industry (US SIC 3)	Industry name	Mean	Median	Standard Deviation	Number of Observations
Bottom 5 Industries	S				
379	Miscellaneous Transportation Equipment	-31.78	-37.54	21.97	3
339	Miscellaneous Primary Metal Products	-18.81	-14.85	9.45	9
239	Miscellaneous Fabricated Textile Products	-16.79	-17.23	12.94	16
229	Miscellaneous Textile Goods	-16.61	-11.29	18.48	17
271	Newspapers: Publishing, Or Publishing And Printing	-15.11	-13.30	9.61	12
Top 5 Industries					
361	Electric Transmission And Distribution Equipment	4.88	-1.07	15.08	27
375	Motorcycles, Bicycles, And Parts	5.03	8.79	13.80	6
222	Broadwoven Fabric Mills, Manmade Fiber And Silk	6.76	6.76		1
387	Watches, Clocks, Clockwork Operated Devices, and Parts	7.15	4.66	5.75	3
386	Photographic Equipment And Supplies	12.62	9.66	9.58	3
Total	<del>`</del>	-6.38	-5.79	13.30	3132

**Notes:** The table reports the summary statistics of the 3 years firm level sales growth for the firms included in the main regression analysis broken down by main industry of activity.

Table A4 - SHOCK measures across countries (means)

Type of indicator	• •	Industry/country Exports (COMTRADE)		untry Sales BIS)	Industry Durability		
	Dummy=1 if negative change	Change 08/09 relative to 06/07	Dummy=1 if negative change	Change 08/09 relative to 06/07	Dummy=1 if median durability>0	Median durability	
France	0.13	9.32	0.52	0.94	0.70	10.56	
Germany	0.08	11.81	0.59	-4.45	0.72	13.24	
Greece	0.24	10.16	0.31	7.48	0.42	7.62	
Italy	0.17	10.29	0.28	8.17	0.76	14.88	
Japan	0.32	6.44	0.09	24.14	0.75	15.81	
Poland	0.04	26.02	0.28	4.47	0.64	18.22	
Portugal	0.12	18.16	0.33	6.63	0.67	15.84	
Sweden	0.63	-3.38	0.81	-12.27	0.70	12.75	
UK	0.98	-25.86	1.00	-39.72	0.75	12.46	
<b>United States</b>	0.63	-3.81	0.47	2.02	0.85	11.55	
Total	0.47	-1.09	0.62	-10.90	0.69	13.03	

**Notes:** The table reports the summary statistic of the measures used to proxy for the Great Recession Shock broken down by country.

Table A5 - Shock measures across industries - Top and Bottom 5 industries

Type of indicator			untry Exports TRADE)	Industry/Country Sales (ORBIS)		Industry Durability	
Industry (US SIC 3)	Industry name	Dummy=1 if negative change	Change 08/09 relative to 06/07	Dummy=1 if negative change	Change 08/09 relative to 06/07	Dummy=1 if median durability>0	Median durability
Bottom 5 Industries							
311	Leather Tanning And Finishing	1.00	-44.98	1.00	-67.50	1.00	3.00
365	Household Audio And Video Equipment, And Audio	1.00	-43.00	1.00	-89.75	1.00	8.45
386	Photographic Equipment And Supplies	1.00	-40.03	0.88	-33.00	1.00	10.50
222	Broadwoven Fabric Mills, Manmade Fiber And Silk	1.00	-37.56	0.93	-12.16	1.00	12.00
242	Sawmills And Planing Mills	0.78	-35.48	0.78	-34.46	1.00	40.00
Top 5 Industries							
324	Cement, Hydraulic	0.00	26.64	0.29	5.67	0.00	0.00
204	Grain Mill Products	0.00	27.98	0.00	5.62	1.00	100.00
375	Motorcycles, Bicycles, And Parts	0.14	29.50	0.36	-7.68	0.00	0.00
211	Cigarettes	0.00	29.69	0.00	9.29	0.00	0.00
348	Ordnance And Accessories, Except Vehicles And Guided Missiles	0.00	36.17	0.00	11.54	1.00	28.00
Total	•	0.47	-1.09	0.62	-10.90	0.69	13.03

Notes: The table reports the summary statistic of the measures used to proxy for the Great Recession Shock broken down by main industry of activity ans sorted by the changes in exports.

Table A6 - Pairwise Correlations of SHOCK variables (p-values under coefficients)

Type of indicator	Industry/country Exports (COMTRADE)		Industry/Country Sales (ORBIS)		DURABILITY, Industry Durability	
	Dummy=1 if negative change	Change 08/09 relative to 06/07	Dummy=1 if negative change	Change 08/09 relative to 06/07	Dummy=1 if median durability>0	Median durability
COMTRADE, Dummy=1 if negative change	1.00					
COMTRADE, Change 08/09 relative to 06/07	-0.83 0.00	1.00				
ORBIS, Dummy=1 if negative change	0.53 0.00	-0.55 0.00	1.00			
ORBIS, Change 08/09 relative to 06/07	-0.60 0.00	0.63 0.00	-0.75 0.00	1.00		
DURABILITY, Dummy=1 if median durability>0	0.23 0.00	-0.32 0.00	0.23 0.00	-0.25 0.00	1.00	
DURABILITY, Median durability	0.01 0.72	0.00 0.91	-0.03 0.06	0.00 0.89	0.44 0.00	1.00

Notes: The table reports the paiwise correlations of the measures used to proxy for the Great Recession

Table A7 - Uncertainty measure (Standard deviation of monthly returns of CRSP firms total within industry year, 2008/2009 average)

		Mean	Median	Standard	Number of
Industry (US SIC 3)	Industry name			Deviation	Observations
<b>Bottom 5 Industries</b>					
286	Industrial Organic Chemicals	-0.03	-0.03	0.00	24
361	Electric Transmission And Distribution Equipment	-0.02	-0.02	0.00	27
229	Miscellaneous Textile Goods	0.00	0.00	0.00	6
351	Engines And Turbines	0.00	-0.03	0.06	17
274	Miscellaneous Publishing	0.01	0.01	0.00	5
Top 5 Industries					
357	Computer And Office Equipment	0.17	0.17	0.13	24
222	Broadwoven Fabric Mills, Manmade Fiber And Silk	0.18	0.18		1
251	Household Furniture	0.18	0.18	0.00	14
271	Newspapers: Publishing, Or Publishing And Printing	0.18	0.18	0.00	12
252	Office Furniture	0.20	0.22	0.04	17
Total		0.08	0.07	0.05	2450

Notes: The table reports the summary statistic of the measures used to proxy for uncertainty after the Great Recession (2008 and 2009)

Table A8 - Decentralization and Growth - Robustness to using dummy variables to express the Great Recession shock

Dependent Variable	(1)	(2) Sales Growth (3	(3) years log change)	(4)
	Shock by	Shock by Industry		
Decentralization	0.118	-0.760	-1.296*	-0.581
	(0.416)	(0.611)	(0.709)	(0.604)
EXPORT Growth	-0.037**			
	(0.017)			
Decentralization*EXPORT decline (dummy)		1.902***		
		(0.728)		
Decentralization*SALES decline (dummy)			2.378***	
			(0.799)	
Decentralization*DURABILITY (dummy)				1.573**
				(0.621)
R-squared	0.311	0.311	0.312	0.254
Observations	3132	3132	3132	3132
Number of firms	1323	1323	1323	1323
Controls				
Country	у	у	у	У
Year	у	у	у	У
Industry (SIC3)	у	у		
Industry by Country (SIC3)			у	
Industry (SIC4)				У
Log firm and plant employment				У
Skills				У
Noise				У
Cluster	SIC3*Cty	SIC3*Cty	SIC3*Cty	SIC4

**Notes:** \*significant at 10%; \*\* significant at 5%; \*\*\* significant at 1%. All columns estimated by OLS. Standard errors under coefficient are clustered at the country/industry (SIC3) level in all columns, except for column (4), clustered by SIC4. The dependent variable in all columns is the three years growth rate of firm sales measured in 2006, 2007 and 2008. The variable "Decentralization" is the z-scored average of four different z-scored measures of plant manager autonomy in a) hiring; b) capital investiments; c) product introduction; d) marketing and sales decisions, all measured in 2006. The sample includes only firms in which the plant manager is not the CEO of the firm, and is within 4 hierarchical levels from the CEO. The variable "EXPORT growth is the log change in the SIC3 industry/country between 2008/09 (the main Great Recession years) and 2006/07 (the latest pre-Recession years). The variables Export decline (dummy) and Sales decline (dummy) are dummies taking value one if the log change of, respectively, exports and sales, in the SIC3 industry/country between 2008/09 (the main Great Recession years) and 2006/07 (the latest pre-Recession years) is negative. Employment is the number of firm and plant level employees measured in 2006. Skills is the log of % of firm employees with a college degree measured in 2006. Noise controls include: the tenure of the plant manager in the company, the hierarchical seniority of the plant manager, analyst dummies, an interview reliability score assigned by the interviewer at the end of the interview, dummies for the day of the week in which the interview was conducted, the duration of the interview.

Table A9 - Decentralization and Growth - Robust to controlling for other industry level interactions

	(1)	(2)	(3)	(2)		
Dependent Variable	Sales Growth (3 years log change)					
Decentralization	-0.492	-0.270	0.348	-0.282		
	(1.748)	(2.408)	(0.605)	(1.460)		
Decentralization*EXPORT Growth	-0.039**	-0.036**	-0.040**	-0.036**		
	(0.018)	(0.018)	(0.017)	(0.017)		
Decentralization*Asset tangibility	2.167					
	(5.914)					
Decentralization*Inventory/Sales		2.367				
<i></i>		(14.911)				
Decentralization*External finance dependency		,	-0.777			
· · ·			(1.556)			
Decentralization*Labor costs			(,	2.128		
				(7.732)		
R-squared	0.310	0.310	0.310	0.310		
Observations	3132	3132	3132	3132		
Number of firms	1545	1545	1545	1545		
Controls						
Country	у	у	у	у		
Year	y	y	y	y		
Industry by Country (SIC3)	y	y	y	y		
Log firm and plant employment	y	y	y	y		
Noise	y y	ý	y	y		
Skills	V	y	V	v		
Cluster	SIC3*Cty	SIC3*Cty	SIC3*Cty	SIC3*Cty		

Notes: \*significant at 10%; \*\* significant at 5%; \*\*\* significant at 1%. All columns estimated by OLS. Standard errors under coefficient are clustered at the country/industry (SIC3) level in all columns. The dependent variable in all columns is the three years growth rate of firm sales measured in 2006, 2007 and 2008. The variable "Decentralization" is the z-scored average of four different z-scored measures of plant manager autonomy in a) hiring; b) capital investiments; c) product introduction; d) marketing and sales decisions, all measured in 2006. The variable "EXPORT Growth" is is the log change in exports in the SIC3 industry/country cell in 2008/09 (the main Great Recession years) compared to 2006/07 (the latest pre-Recession years). Asset Tangibility is the ratio of tangible assets, i.e. net property, plant and equipment, to total assets for the corresponding industry in the US over the period 1980-1989, computed at the ISIC 3 rev 1 level (inverse measure of credit constraints). Inventory/Sales is measured as the inventories to total sales for the corresponding industry in the US over the period 1980-1989 (measure of liquidity dependence). External finance dependency is measured as capital expenditures minus cash flow divided by cash flow for the corresponding industry in the US over the period 1980-1989 (measure of credit constraint). Labor cost is measured as the total labour costs to total sales for the corresponding industry in the US over the period 1980-1989 (another measure of liquidity dependence). Employment is the number of firm and plant level employees measured in 2006. Skills is the log of % of firm employees with a college degree. Noise controls include: the tenure of the plant manager in the company, the hierarchical seniority of the plant manager, analyst dummies, an interview reliability score assigned by the interviewer at the end of the interview, dummies for the day of the week in which the interview was conducted, the duration of the interview.